

# NYC Department of Veterans' Services

## VA CLAIMS UNIT

Accredited DVS staff members are now processing Veterans Affairs (VA) claims for NYC Veterans and their families within the five boroughs. For more information, please email us at [connect@veterans.nyc.gov](mailto:connect@veterans.nyc.gov), call us at (212) 416-5250, or visit us online at [www.nyc.gov/vets](http://www.nyc.gov/vets).

DVS staff are trained to process the following claims:

- Disability Compensation
- DIC (Dependency and Indemnity Compensation)
- Non-Service Connected Pension
- Survivors Pension
- Education

Before meeting with a DVS Veteran Benefits Coordinator (VBC), please have the below items readily available:

- DD214
- Birth Certificate
- Social Security Card
- Marriage Certificate (if available)
- Decision Letter (if prior claim submitted)
- VA Award Letter (if available)
- VA Medical Evidence that supports claim
- Private Dr. Medical Evidence that supports claim

Our Mission: To improve the livelihood of New York City Veterans and their families by providing quality service, advocacy, guidance, and assistance on the claims review process. Our goal is to help prepare and package a VA Claim that is substantial, valid, and clearly identifies the pertinent information relevant to the claim.

Our Goal: To plug the gaps in the system, the NYC Department of Veterans' Services (DVS) has partnered with the New York State Division of Veterans' Services to process claims and broaden our current outreach approach while strengthening bonds with the Veteran community.